

NEMCO UTILITIES QUALITY POLICY STATEMENT

Nemco are independent building risk management consultants specialising in assisting organisations in the prevention and control of the risks associated with fire, air quality and waterborne pathogens including those responsible for causing Legionnaires' disease.

Our mission is to:

- To be a leading provider of risk management services to organisations UK wide.
- To develop and maintain long term mutually beneficial relationships with staff and customers by balancing their needs with the goals of the company
- To provide an excellent quality service, safely, at a fair price.

Within this Policy we are committed to operating our Company under the requirements and control of a Quality Management System conforming to the International Standard ISO 9001:2008, planned and developed in line with our other management functions to ensure that our products and services fully meet the requirements of our customers.

The quality policy will be communicated and available to staff at all times and training will be an integral part of the strategy to achieve the objectives.

Our Company will constantly review and improve our products and services to ensure tasks are completed in the most cost effective and timely manner for the benefit of all our customers.

We shall ensure that all our personnel understand and fully implement our Company's policies and objectives and are able to perform their duties effectively through an ongoing training and development programme.

Senior Management will hold regular review meetings and internal audits to continually improve our quality by monitoring, measuring and enhancing our quality and procedural system and to ensure that the company is fully compliant with the ISO9001:2008 standards and including having processes in place to carry out preventative and corrective actions.

The Quality Policy has the full support of Senior Management and, together with Quality Assurance Procedures, ensures that activities are controlled in a manner compatible with achieving required service levels and obligations effectively.


To ensure that the policy is successfully implemented, staff will be responsible for identifying customer requirements, and ensuring that the correct procedures are followed to meet those requirements.

Signed: 

Name: Debbie Green

Job Title: Director Operations

Date: 19/04/2011

Signed: 

Name: Tony Green

Job Title: Director Finance & Technical

Date: 19/04/2011